

S. No	Name of the complainant	Phone No. of the complainant	Grievance Description (as submitted by the complainant)	Action Taken
1.	Sartaj Ahmad	9906844324	<p>“Asalamu Alykum sir, Esteem sir. First of all I am very thankful to you for initiating Awaz-e-Budgam.Good and powerful step.Thanks. I am just doing reporting from this district since oct 2015 .My complaint is :About 25 ration card holders of ration depo dalwash in tehsil khag Circle Magam-B are without Rice of the month of February. And leave them high and dry. Neither CAPD Deptt. provided them Rice nor Food Allowance as per NFSA.Even I brought it into the notice of DGRO (ADC) Manzoor Qadri shb.but till date he neither did anything nor received my phone calls. But to no avail.on this issue I contacted to AD CAPD Malik shb but is never in mood to receive our phone calls and just two days ago I contacted him again but the voice was 'person is not answering your calls'.Now yesterday I brought it into the notice of SDM Beerwah she assured that first she wil ltake exact figures either from tehsildar or from TSo.And here I want bring it in your notice for immediate redressal .so that they don't suffer any more and take strict action against involving persons without any delay.also provide me allocation of rice of February month of said depo thanks . Here while choosing department* CAPD, kvib deptt., Election deptt are not available.look into it sir.”</p>	<p>16-06-2016: 1- Thank you for Your Suggestions. The departments which were not enlisted have been added in the list. (CLOSED) 2- Regarding Ration Depot issue, it has been forwarded to CAPD department and is under process.</p> <p>27-06-2016: 2-Reminder has been issued to the CAPD department.</p> <p>19-01-2017: Grievance disposed off (CLOSED).</p>
2.	Sartaj Ahmad	9906844324	<p>“Esteem sir, the grievance is regarding website of CEO BUDGAM ceobudgam.in not updated and is non functional for long .CEO is in deep slumber. Please ring the bell so that CEO can wakeup.(mean direct to ceo and ask him about website) so that RTI sec 4 doesn't violate . And then how can we say digital JK /e-governance in JK. Thanks and regards”</p>	<p>16-06-2016: Forwarded to Chief Education Officer, Budgam and is under process</p> <p>27-06-2016: The website updation is under process and the website will be available very soon, as conveyed by Chief Education Officer, Budgam.</p> <p>19-01-2017: Grievance Pending with the concerned department. (Reminder sent)</p>
3.	SHAFI	9858638789	<p>“WE THE SAID VILLAGERS HAVE NOT RECEIVED FLOOD RELIEF YET. IS YOUR CELL REALLY LISTING GRIEVANCE ? THOSE DELAYED THIS PROCESS ALLAH WILL PUNISH THEM SAME AS FLOOD 2014. THANKS 9858638789”</p>	<p>20/06/2016: Forwarded to Tehsildar, Narbal for investigation.</p> <p>27-06-2016: Reminder has been sent to Tehsildar Narbal.</p> <p>19-01-2017: Grievance Pending with the concerned department. (Reminder sent)</p>

4.	SHAFI	9858638789	<p>“WE THE SAID VILLAGERS HAVE NOT RECEIVED FLOOD RELIEF YET. IS YOUR CELL REALLY LISTING GRIEVANCE ? THOSE DELAYED THIS PROCESS ALLAH WILL PUNISH THEM SAME AS FLOOD 2014. THANKS 9858638789”</p>	<p><u>“Duplicate grievance”</u></p>
5.	Sartaj AhmeaAhmad	9906844324	<p>“Respected sir, with due respect I want to bring up in your notice that the 'Phone Directory' of Budgam on official website not updated even some officials trartransferred months back but don't know why not directory updated along officials name.Not only this, the column 'Section 4 c under RTI' in download section on website needs to be updated. Also action plans for different sectors of district supposed to be on site .And about District profile it was found that newly created sub centres, upgraded to NTPHCs in health etc are missing and the correct figures are not available. Election department 's data of budgam like voters, voter lists booth wise in pdf format of municipal, panchayat, assembly polls should remain available for transparency, awareness and updations.Besides this, working and objectives of different central, state, district levels should also remain available online.And electrified villages, unelectrified....roads to be macdamised...so on..meabs status of all departments including notifications and orders. Which will benefit public at large and will decline RTI Applications. ..few suggestions from me. Hope you will act up on.sir Thanks & regards”</p>	<p>20-06-2016: Forwarded to all Concerned authorities and is under process. 27-06-2016: 5- Phone Directory updated. (CLOSED) 6- RTI-4c: Objective clarification requested from the complainant. 7- Action plan: Reminder sent to planning department. 8- Health-NTPHC: Reminder sent to CMO, Budgam. 9 –Voter/BLO lists: Reminder sent to Election department. 10 –Working/objectives/status of all Departments. (Notices/orders): Reminder has been issued to all the departments. 19-01-2017: 5- Phone Directory updated. (CLOSED) 6- RTI-4c: Objective clarification requested from the complainant. 7- Action plan: Action plan for the year 2017 will be uploaded soon. 8- Health-NTPHC: data will be soon updated. 9 –Voter/BLO lists: List is available on https://www.ceojk.nic.in(CLOSED) 10 –Working/objectives/status of all Departments. (Notices/orders): all the data is being updated on the website regularly.</p>
6.	MUNEER AHMAD MIR	9018303110	<p>“MY NEAREST J & K BANK MANAGER NOT SACTIONED MY HADNLOOM LOAN AND NOT SACTIONED TO OTHERS FOR ANY TYPE LOAN MANAGER IS DEMANDED FOR ANY PERSON 5000 RUPEES”</p>	<p>23-06-2016: Forwarded to Jammu & Kashmir Bank, branch Kanihama for report. 19-01-2017: Grievance Pending with the concerned authority. (Reminder sent)</p>

7.	Ishfaq Rasool Paul	9906676051	<p>“Asslamualaikum Sir, First of all I am very Thankful thyself for Awaz-e-Budgam Service,it has made easy for us to approach your goodself so that we can send our greviances for the betterment of people.</p> <p>My request to your goodself is that We live on the bank of a stream which is flowing through our village,It has been so long that we are suffering due to the floods in stream,even few showers of rains creates a lot of problem for us it has damaged our houses.we have already written many applications to BDO chadoora and gone through legal proccedurefor construction of Bund to overcome this problem.Many officials have visited to us and enquired the said problem.They also assured us of our demand,but to no purpose. I request your goodself to look into this matter.That will be your most kindess.</p> <p>Thank you.”</p>	<p>19-01-2017: As reported by BDO Chadoora, The estimate for the said work was framed but due to non availability of labor budget the work could not be taken up. (CLOSED)</p>
8.	Sartaj Ahmad	9906844324	<p>“Respected sir, Just want to ask Legal metrology department Budgam and NIC Budgam. Why not Rate lists(monthly) of LPG Cylinders Location wise available on this site? It's necessary if administration wants every deptt. transparent the accountab.not only this thing needs for transparency , there's lot of things to do.</p> <p>Hope you will do others yourself.</p> <p>I want to mention here that , I am interested to write here all such grievances which people usually have to suffer. Thanks”</p>	<p>19-01-2017: Rate has been updated on the district website in NFSA section. (CLOSED)</p>
9.	pARVAIZ WANI	9797262611	<p>“WE THE WHOLE VILLAGE OF KHAG ARE TOTALLY FED UP WITH STORE KEEPER HE HAS TOTTALY IGNORENT HE IS NOT DISTRIBUTION RATION PROPRLY HE Z ONLY USING APPROACH HE IS GIVING THOSE PERSONS RATION WHOM HE HAS APPROACH HE HAS MADE HELL OUR LIFE EVERY TIME AT THE DAY OF RATION DISTRIBUTION DAY THERE ARE MORE DEN 20 FIGHTS IN A DAY ONLY DUE TO THIS STORE KEEPER WE HAVE ALREADY COMPLIN SOOO MANY TIMES AGAINST THIS PERSON NOW ONCE AGAIN WE REQUEST U PLEASE LOOK INTO THE M,ATTE RC ONCE SURVEY WHOLE VILLAGE OF KHAG SOO YOU WILL KNOW THE REALTY OF THIS STORE KEEPER ...PLEAE MAKE A COMMITE WHY HE HAS MAKE ENVRONMENT BAD IN WHOLE KHAG IF IS EMPLOY WHY HEE NEED APPROCH PERSON TO TAKE IN CAPD STORE WJHY IS HE DISTRIBUTING RATION IN APPROCH PERSON ... NOW WE HAVE COMPLAIN HERE AND CM'S GRIVENCE CELL”</p>	<p>19-01-2017: Issue sorted out. (CLOSED).</p>
10.	Younis bashir	9596575705	<p>“sir, it is requested to you ration is sold at village Gundi maqsood, mahnoora,gundi rajab, gundi wali@ rupees 11 & rupees 4 instead of Rs 10 & Rs 3 all concerned officers are requested to look in the matter as public is suffering also concerned MLA & Hobble Minster Agricultureand Honble Minister for food to look in the matter for better ment of public ((Ghat munshi Fayaz ahmad nagroo r/o shumnag)) I kindly request you to take necessary action in this matter as soon as possible.”</p>	<p>19-01-2017: Forwarded to concerned department for Redressal.</p>

11.	parvaiz wani	9797262611	"Ist of All we are highly thankful to DC office Budgam and concerned officials which are looking these complains ...Some days before i log a complain here against store keeper nd TSO Khag Now i want say the said problem has been sought out by the Help of TSO KHAG.so we request your goodself kindly inform the same Dept Of cAPD bUdgam the problem has sought out now there is no need for further action"	19-01-2017: (CLOSED)
12.	Aamir Yousuf	9096786789	"Fhhf"	"INVALID GRIEVANCE"
13.	Firdous Ahmed	9797053029	"About the road which was left midway two or even three times was approached but halted due to one miscreant person it is therefore requested to look in to the matter as soon as possible ,are suffering a lot"	19-01-2017: Forwarded to concerned department for Redressal.
14.	Manzoor Ahmad Bhat	7298732718	"Respected I have brought this issue into in your notice before this as well but no action has been taken so far.Actually electric poles of railway approach road had fallen which had led to break down of electricity of this important road.I once published this in newspaper as well but no action has been taken.I took this matter with concerned MLA thrice he immediately called PDD officials but that was mere eye wish.Now, I request you to kindly restore electricity of this important road"	19-01-2017:: Forwarded to concerned department for Redressal.
15.	Manzoor Ahmad Bhat	7298732718	"Respected I have brought this issue into in your notice before this as well but no action has been taken so far.Actually electric poles of railway approach road had fallen which had led to break down of electricity of this important road.I once published this in newspaper as well but no action has been taken.I took this matter with concerned MLA thrice he immediately called PDD officials but that was mere eye wish.Now, I request you to kindly restore electricity of this important road"	"DUPLICATE GRIEVANCE"
16.	sameer ahmad	9469000998	"Sir We the inhabitants of shaffa mohalla panzan are facing immense shortage of drinking water facilities...we had approached the concern exen phe for redressing the same but all the efforts got in vain . Now we request your good self to do the needfull. Thanking u"	19-01-2017: Forwarded to concerned department for Redressal.
17.	Shafat hussain	9797095111	"Due to the disinterest and dismal performance of (sdm) link road at joo mohalla Dabipora khanshaib halted since one year at which Tendring was in march 2015 and time of completion was 10 days.Earth work completed GSB filling was required to dump by pwd depth which wasn't allowed miscreants who have hijacked law and order as no one's property land comes under the construction of said road SDM MUTE SPECTATOR public suffering unduly due to the crippled local administration. Hope redress at an earliest."	19-01-2017: Forwarded to concerned department for Redressal.

18.	Dr Shakeel	9419055375	<p>“The traffic mess at old bus stand budgam has never been noticed by district administration. There is absolutely poor traffic management. It is hard to believe that it is a district HQ, while passing through budgam town. Hundreds of officers of district administration must be observing the traffic mess daily but their inaction can't be understood. Even tehsil HQs in other districts are managed in a much better way. There is complete lawlessness. This morning I saw a few police men there but at 4pm, none was there to regulate the traffic. The adda was messed up by sumos, tippers and load carriers. It is surprising that a district HQ is managed in such a poor manner. Why authorities are ignoring it for last few years, is poorly understood.</p> <p>Kindly take the measures to allow free flow of traffic. Why new adda is not utilised, is also surprising.</p> <p>Hope district administration will listen to this public grievance.”</p>	<p><u>19-01-2017</u>: Forwarded to concerned department for Redressal.</p>
19.	Nazir Ahmad	N.A	<p>“Teachers were not informed to attend the training programme. Now a day late we joined but officials do not listen to our plea.”</p>	<p><u>19-01-2017</u>: Forwarded to concerned department for Redressal.</p>

20.	Abnow Zutshi	9596745969	<p>“My file dated 05/07/16 still pending with naib tasildar is awaiting for report to dc but no action has been taken till date The Deputy. Commissioner Budgam, Srinagar J&K. State Through abnow zutshi S/o Lt Kanya Lal Zutshi R/o 117/4, Sharika Vihar, Lower Roop Nagar, Jammu V/S 1. Rehman Lone 2. Bakir Lone 3. Afzal Lone 4. Hussan Lone S/o's Lt Ali Lone R/o Dandosa Tehsil Budgam 5. Nazir Ahmed 6. Abdullah Dar 7. Ali Mohd.Malla 8. Qadir Bhat 9. Mohd Shafi @ Shafi Dral and In The Matter of :- Prayer for conducting investigation into the illegal sale of my land bearing Khasra number's 23, 25, 13, 14, 20, 21, 22, 23/A, 28, 29, 747/29 etc situated at Dindosa (Khumani Chowk Bemina Tehsil/Distt. Budgam) 45 kanals May it please your honour</p> <p>1. That the applicant is the lawful owner of above referred land which is situated at village Dandosa Tehsil Badgam. 2. That after the legislation of Agrarian Reforms Act, my father had filled and submitted the Resumption Form as required Under Law. 3. That since long the above named persons at (S.No 1 to 4) are cultivating the said land who used to hand over the due share to my father till 1991. 4. That due to mass migration from Kashmir Valley I Along with my family members came down to Jammu and since then I am residing here. That the above named persons taking undue advantage of mass migration stopped to give my Father/me anything as agricultural Yield and have not given us anything after mass migration. 5. That sometime back I came to know that the above named tenants (S.No 1 to 4) have by misrepresentation of facts connived with the revenue authorities of Tehsil Budgam and have managed the invoking/application of section 4 of Agrarian Reforms Act in respect of the said land. Thereafter the resettlement of that area has been made and without effecting the mutation u/s Agrarian Reform Act. The revenue authorities have made the above named person (S.No 1- 4) as absolute owners. The so called owners have further disposed of/sold the said land to persons named at (S.no 5-9) and some other which is violation of rules/law. This sale has been made even when the rights of ownership under section 8 of Agrarian Reforms Act had not been vested/transferred under law. This has been done even in the presence/existence of Distress Sales Act/JK Migration Property Act. Since the revenue authorities in connivance with the above named accused persons have changed the title of the land and have divested me of my immovable property (Land) by selling out the same, as such the matter was brought to your kind notice for necessary legal action. The matter stand referred by your honour to tehsildar for report. Tesildar further referred this file to Naib tesildar for reports .Dated 15-07-2015 (PS copy of application attached as annexure 'A') Budgam who instead of furnishing the factual report has sat over it for the last 6 months for no rhyme or reason. It is such requested to expedite the probe, restore my position/rights and also provide me the cost of sale proceeds since 1990 for which I shall be thankful. ENCLOUSER :- 4</p> <p>Yours Faithfully Abnow Zutshi S/o Lt Kanya LaL Zutshi R/o 117/4 Lane No.4 Sector No.4 Sharika Vihar Lower Roop Nagar Jammu Tawi J&K 180013 Mobile No :- 9596745969 Fax No. 0191-2593997 Email :- abnowzutshi@gmail.com”</p>	<p>19-01-2017: Forwarded to concerned department for Redressal.</p>
-----	--------------	------------	---	--